



Dear Sleepy Dog Pack Members and their Humans,

I am thankful to each and every one of you, whether your pet is one of our regular patients, you have only entered our little den once, or you have had to say goodbye to your sleepy dog or sleepy cat long ago. Know that in these confusing and troubling times, we are still part of this animal loving community. As my Dream Team has shown me, humans are quick to get to work to solve problems, support each other, and lend a hand.

Temporarily closing our doors was heart breaking. This pandemic is ravaging our human family, leading to sickness, fear and isolation. It does point to our inter-connectivity, however, and for this I am grateful. It does cause us to bring forth every loving thought for our fellow beings and every creative solution we can muster. So while our physical doors may be shut, we will serve you with the help of technology and take care of our friends the best we know how.

We will continue to be able to arrange for medicines and supplements to arrive at your doors. We will be available for virtual consultations, remote Reiki treatments and massage tutorials. We will begin to hold groups for support and webinars for learning. We will try to make this all work with what we have. In order to help serve our patients and clients the best we can during this time we'd like to offer the following virtual options for consults. In order to keep our team and our clinic afloat, we will be charging for our time, however, not a full fee as you will not be able to receive our hands-on services.

**Virtual Nurse Consultation \$45**

Do you have a question about symptoms you are seeing in your pet, behaviors you'd like to discuss, or general nutrition related questions?

Are you debating whether your pet has something that needs to be addressed by a veterinarian?

Would you like to follow up on an appointment your pet had with Dr. Innis or Dr. Liu?

Do you need to discuss a refill of previously prescribed medicines?

**Virtual Veterinary Consultation \$75 (current patient) \$115 (new patient)**

Do you need help supporting your pet's medical condition or the medicines involved with treating that condition?

Has your pet experienced changes in symptoms or behaviors?

Do you need help with your pet's specific nutritional and diet needs?  
Do you need support in making decisions on whether to bring your pet in to your primary veterinarian or a veterinary specialist?

**Distance Reiki \$60**

Reiki, an amazing energy treatment, has the benefit of being used remotely. It can be incredibly helpful for anxiety, pain and gastrointestinal issue.

**Massage/Acupressure/Tui Na Tutorial \$60**

Nurse Sam, trained in all three modalities, can help coach you through using these treatments at home to help your pet.

The flow of treatment will look like this:

One of our team members will call to set up the appointment time and take payment, and will then follow with a Zoom Link.

At the allotted time, you and the practitioner will both log on to Zoom, and meet for up to half an hour. At the end of this time, we can discuss a plan and potentially a recheck time going forward.

Please let us know if you are interested in any of these services as we all work through these unprecedented times together. We look forward to continuing to provide care for your wonderful animal companions!

As we work through our emails and requests, we will hold each of you in our hearts and reach out as soon as we are able.

Take care -

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